

# Social Services - Adult Services

## National Performance Indicators

Title	Actual	Target	Intervention	RAG	Previous Month	Previous years Actual	Result 12 Months Ago	Comment
SCA/001 - Rate of DTOC for social care reasons aged 75 plus	12.29	8.00	11.00	↑	12.60	9.32	9.32	15 delays for social care reasons in Dec (HOWIS data). Rate based on validation meeting figures is 11.23
SCA/002a - The rate of older people supported in the community aged 65 or over per 1,000 population aged 65 or over	120.97	145.00	141.00	↓	120.72	151.67	151.67	3738 service users
SCA/002b - The rate of older people supported in care homes aged 65 or over per 1,000 aged 65 or over	17.57	21.00	22.50	↓	17.70	19.41	19.41	543 service users
SCA/019 - % Of adult protection referrals completed where the risk has been managed	90.59	90.00	80.00	↑	90.60	89.30	89.3	308/340

## Public Accountability Measures

Title	Actual	Target	Intervention	RAG	Previous Month	Previous years Actual	Result 12 Months Ago	Comment
SCA/007 - The percentage of clients whose care plans should have been reviewed that were reviewed during the year	92.70	95.00	83.00	↑	91.50	93.40	93.4	1911/2061
SCA/018a - % of adult carers who were offered an assessment	88.20	90.00	79.00	↑	88.10	90.00	90	1283/1454
SCA/020 - The percentage of adult clients who are supported in the community during the year	91.63	90.00	85.00	↑	91.90	91.90	91.9	7054/7656

# Social Services - Adult Services

## Local Performance Indicators

Title	Actual	Target	Intervention	RAG	Previous Month	Previous years Actual	Result 12 Months Ago	Comment
ASPI 02 - Number of adults waiting for an assessment outside of the timescale (28 days)	69.00	70.00	105.00	↑	84.00	60.00	60	69 service users are waiting for an assessment outside of the timescale. There is a slight increase compared to last years figure of 60 service users waiting for an assessment. We are monitoring the demand closely and adding extra resources accordingly to ensure this improves.
ASPI 03 - The % of adult services assessments started on time	74.20	85.00	75.00	↑	73.60	72.80	72.8	Out of a total number of 7410 assessments, 5495 were started on time. This correlates directly with the indicator above, again relates mainly to the demand of assessments. The end of year performance figure has increased compared to last years figure.
ASPI 17 - % Mental Health reviews started on time (18-64)	84.50	90.00	75.00	↑	84.10	80.20	80.2	261/310
ASPI 18 - % Mental health assessments started on time	85.50	85.00	75.00	↑	85.40	83.60	83.6	741/867
ASPI 21 - % Variance spend on allocated budget		0.00	0.50			0.05		Reported bi-monthly
ASPI 24 - % of all adult reviews started on time	78.60	85.00	75.00	↓	79.40	78.50	78.5	2370/3015
ASPI 42 - Number of people awaiting personal care for more than 14 days	0.00	0.00	5.00	↓	0.00	0.00	0	0 service users
ASPI 63 - The number of DTOC for Social Care Reasons	15.00	8.00	11.00	↓	14.00	19.00	19	15 delays for Social Care Reasons(HOWIS data).